



OFFICE OF THE
VALUER-GENERAL

PRIVACY POLICY STATEMENT

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Approval of the Document

The following parties/people acknowledge that they have read this document, including all schedules, annexures and diagrams that may be attached. It is also agreed by all parties that any decisions affecting this document will only be valid if documented within minutes and agreed upon by all parties involved and/or by those parties authorised to approve changes.

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Signature

14/09/2022
Date

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1. PRIVACY STATEMENT

The Office of the Valuer-General (hereafter referred to as “the OVG”) respects the privacy of all users who visit our websites or communicate electronically with us. The Privacy Statement therefore provides an explanation on how the OVG gathers and disseminates information on the OVG website.

2. INFORMATION COLLECTED AUTOMATICALLY BY THE OVG

Generally, you can visit our website without explicitly telling us who you are or revealing any personal identifiable information about yourself. We do, however, record your activities whilst on the site, such as your Internet Protocol (IP) address, browser type and pages visited. Log files are used to analyse website usage and may be kept in an aggregated and anonymized form for historical records. The broad demographic information gathered about our visitors helps us to assess our target audience, and to determine which external sites are most effective in referring visitors to us. This helps us to align our content to the needs of our audience. The OVG does not share the collected information with any other organization, except where required by law.

3. INFORMATION AND USE THEREOF

You may come across forms that require you to provide us with personal identifiable information such as your name, surname, email address, contact numbers, and postal or work address.

The information provided by you is used to get in contact with you in response to your query and to improve the OVG websites or, in case of a conference or webinar, to register you as a participant. No personal information submitted by you will be shared or made public without your prior consent or unless required by law.

4. COOKIES

Some of our websites may use cookies to store any preferences you may have expressed. Cookies are like tokens for a specific web page that the web server stores on your computer. The next time you visit us, your computer will pass the cookie back to our server and thus keep track of your preferences. This will allow our websites to personalise your online experience. Your browser can be set to warn you whether a cookie should be accepted or declined. Alternatively, you may disable cookies altogether, in which case you may not be able to visit these specific pages.

Further information about cookies may be found at: www.allaboutcookies.org.

5. SECURITY

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

6. EXTERNAL LINKS

Some websites contain links to other sites. The OVG is not responsible for the privacy practices or the content of such websites. Once you leave our websites, we cannot guarantee the protection and privacy of your personal identifiable information collected by these sites. These links are provided just as a convenience and do not imply endorsement by the OVG.

7. DATA PROTECTION

The Protection of Personal Information Act, 2013 (POPI Act) has been promulgated and implemented on 1 July 2020. All personal identifiable information provided by you shall be treated in accordance with this statute and only used for administration purposes, as indicated in the OVG's Privacy Policy. Should you have any query regarding Protection of Personal Information Act 4 of 2013 issues, please contact the OVG's Legal Services.

8. CONSENT

By using the OVG website, you give consent to the data practices described in this Privacy Policy Statement.

9. CHANGES TO THE PRIVACY POLICY STATEMENT

The OVG reserves the right to amend the Privacy Policy Statement. Any changes made to the Privacy Policy Statement are posted on this page. The OVG encourages you to periodically review the Privacy Policy Statement to be informed of how the OVG manages the collected information.

10. DISCLAIMER

It is the policy of the OVG to abide by and follow any rule of common or statutory law. Page content posted by individuals or organisations to the OVG's websites reflect their

own opinions, interests, and activities; they do not implicitly or explicitly represent official policies or positions of the OVG. Individual content maintainers assume responsibility and liability for the content of their pages. The OVG does not aggressively review, censor or control the contents of these pages, nor does it assume responsibility for any links that you may follow from them. For further assistance, contact the website administrator.

11. IMPLEMENTATION

The policy will come into effect on the date that it is approved by the Valuer-General.

12. POLICY REVIEW

The policy must be reviewed every two years, or as and when deemed necessary